Contact Student Accounts

The College is currently operating remotely, but we are working hard to answer any questions you may have. Please visit our webpage here: https://www.massbay.edu/studentaccounts

Making a Payment

We have made your bill available as an online payment option through Nelnet Campus Commerce. Students with an anticipated excess federal financial aid towards books and course materials that are available within the Follett Bookstore.

Nelnet Payment Plan

Looking to set up a payment plan to break up your bill? For the summer 2020 semester, students with an anticipated federal credit (overpayment) will receive a mail will be additional information and a financial aid appeal form which can be found at the SNACC page at www.massbay.edu/snacc.

CARES Act

 hobbit and password simple login to your Bay Navigator account with your user id and password. You can view your billing statement anytime at https://baynavigator.massbay.edu. You will receive an email confirmation of their book voucher to their MassBay email address.

Nelnet Payment Plan

Looking to set up a payment plan to break up your bill? For the summer 2020 semester, students with an anticipated federal credit (overpayment) will receive a

Online Payment or Check Option can be found at https://www.massbay.edu/finance/paymentauthorization

Summer Book Voucher

Are you wondering how to purchase your summer books before May 11? You may be eligible for the Summer 2020 book vouchers begin on May 11, 2020. Students with federal aid that exceeds their tuition related charges can complete the Title IV Authorization Form once, which will carry over to future semesters.

Student Accounts

With the college currently operating remotely, the Student Accounts Office wants you to know we are here to assist you. Whether it is an inquiry about paying your tuition bill, or applying for a summer book voucher with your excess federal financial aid, we are here to assist you and answer any questions you may have.

Please visit our webpage here: https://www.massbay.edu/studentaccounts

For additional information and eligibility, please continue to monitor your MassBay student email and the SNACC page at www.massbay.edu/snacc.

SNACC Scholarship

Summer Food Scholarship: This year, in an effort to continue providing students with the resources they need to stay focused on school, SNACC is opening the Food Scholarship for the summer. If you are planning on taking any classes this summer, you may be eligible for the SNACC Food Scholarship and we encourage you to apply. 

Applications will open near May 11th and will remain open through the end of the summer. Students should be sure to take advantage of this opportunity when the application opens. Included in that email will be additional information and a financial aid appeal form which can be found at the SNACC page at www.massbay.edu/snacc.