

STUDENT ENGAGEMENT

Weekly Newsletter

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Student Accounts

With the college currently operating remotely, the Student Accounts Staff wants you to know that we are just a phone call or email away. Whether it's an inquiry about paying your upcoming bill, setting up a Nelnet payment plan, or applying for a summer book voucher with your excess federal financial aid, we're here to assist you and answer any questions you may have.



Contact Student Accounts

The College is closed for in person meetings, but we are operating 100% remotely to service you with any needs you may have. Student Accounts questions can be directed to us by:

Email: studentaccounts@massbay.edu
Phone: (781) 239-2540

Please use your MassBay email. It is the College's primary mode of communication.

Summer Semester Payment Information and Bill Due Date



Have you registered for the summer 2020 semester? Summer 2020 bills have been mailed out to students that have already registered and will continue to be sent out upon new summer registration.

You can view your billing statement anytime at <https://baynavigator.massbay.edu>

1. Simply login to your Bay Navigator account with your user id and password
2. Enter the **Student Services Ctr.**, and then select **Account Activity** to view your bill.

Summer bills are due on or before May 4, 2020. If you register on or after this date, the bill is then due within 24 hours of registering.

For additional **Payment Information for Summer 2020**, please visit the Student Accounts Webpage at <https://www.massbay.edu/studentaccounts>

Making a Payment



We have made paying your bill easier, as students can now pay via ach through the Nelnet Campus Commerce.

Instructions for setting up an **Online Payment or E-Check Option** can be found at

<https://www.massbay.edu/finance/payment-authorization>

Nelnet Payment Plan

Looking to setup a payment plan to break up your summer payments? Be sure to select the Nelnet Payment Plan option within the **Make a Payment** area of Bay Navigator prior to the bill due date.



The Nelnet Payment Plan allows students to break up their summer payment as follows:

- 30% down payment due when enrolling
- 35% payment due on 6/5/20
- 35% payment due on 7/5/20

To find more detailed information on the Nelnet Payment Plan, please visit our webpage here:

<https://www.massbay.edu/finance/student/paymentplan>

Summer Book Voucher



Are you wondering how to purchase your summer books remotely with a book voucher? If you have federal summer financial aid that exceeds your tuition costs, we've got your covered.

Summer 2020 book vouchers begin on May 11th, 2020 for the summer classes that begin on May 18, 2020. Students with federal aid that exceeds their tuition related charges can complete the Title IV Authorization Form, which will enable the student to use their anticipated excess federal financial aid towards books and course materials that are available within the Follett Bookstore.

Students can find the Title IV Authorization Form online in the Student Accounts Payment-Authorization webpage here:

<https://www.massbay.edu/finance/payment-authorization>

and send the form by email to studentaccounts@massbay.edu.

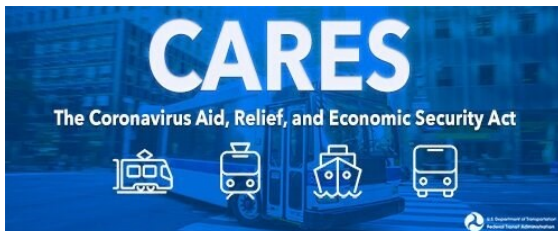
This form will be available online as well in your Bay Navigator account within the coming weeks.

Once the Title IV Authorization Form is completed and on file, students with an anticipated federal credit (overpayment) will received a confirmation of their book voucher to their MassBay email address. This email will include the book voucher amount and instructions on how to use the voucher.

*Please note that students must only complete the Title IV Authorization Form once, which will carry over to future semesters.

CARES Act

The Coronavirus Aid, Relief and Economic Securities (CARES) Act was passed by Congress and signed into law to provide economic relief from COVID-19. One section of the Care Act established the Higher Education Emergency Relief fund and sent money to schools to use for emergency financial aid grants to students for the expenses related to the disruption of campus operations due to the pandemic.



For additional information and eligibility, please continue to monitor your MassBay student email and the www.massbay.edu/coronavirus website.

SNACC Scholarship



Summer Food Scholarship: This year, in an effort to continue providing our students with the resources they need to stay focused on school, SNACC is opening the Food Scholarship for the summer. If you are planning on taking any classes this summer, you may be eligible for the SNACC Food Scholarship and we encourage you to apply.

Applications will open next Monday, May 11th and will remain open throughout the summer. Students will receive an email early next week when the application opens. Included in that e-mail will be additional information and a list of local resources, which can also be found on the SNACC page at www.massbay.edu/snacc.