Dear Students,

The Academic Achievement Center (AAC) is here to support you and your academic journey, especially through these trying times of transition.

We understand some of the feelings and thoughts you may be experiencing as our lives have also changed. Some of us are not quite used to being remote or connecting with friends, family, and colleagues via a computer screen. What I do know is that MassBay cares about you, your well-being, and your academic success.

The Academic Achievement Center has many resources and supports, including:

- Professional Learning Specialists in Math & Science and Reading & Writing to work individually on course material
- Disability Resources to work with you on course accommodations
- Peer Tutors to work with you on course content
- All AAC staff to support transitions to remote learning

Steps you need to know:

- The AAC is appointment-based during this transition.
- You will need to call or email the AAC for an appointment.
  - AAC@massbay.edu
  - Wellesley: (781) 239-2620
  - Framingham: (508) 270-4213
- You will need access to WebEx; be sure to download it and practice logging in.
- Once you have made the appointment, check your MassBay email for the StudentTrac confirmation.
- Ten minutes before your appointment, check your MassBay email for a direct message from your Learning Specialist or Peer Tutor on how to connect for the appointment, which is specific to your appointment. Your Learning Specialist or Peer Tutor will send you directions on whether to join via WebEx, phone, or email.
- For your appointment, be sure to have your books, notes, and any other information that you need handy. Don’t forget to make another appointment!
- If you are struggling at any point during this, please do reach out to me directly for assistance.

I hope you and yours are well and continue to be so.

YOU GOT THIS!

My best,

Barbara

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